



## HOUSE RULES

### FOR YOUR AND OUR SAFETY

The following rules are in place to ensure your safety, security and comfort. Please take the time to read them.

#### General Rules

- All instructions from staff at this pension, connected with house rules must be followed. If you have a problem, please notify the management.
- In case of fire, always remain calm. Report the fire to Restaurant Doklanden and/or break the glass in the nearest fire alarm.
- In case of a general fire alarm, leave the property immediately.
- You must be 18 years old to make a hotel reservation. A valid passport or identity card must be presented to our staff when you check in.
- Please turn in any found item to Restaurant Doklanden
- Pension Doklanden cannot be held responsible for any loss or theft of your belongings.
- The management, owner or employees Pension Doklanden cannot be held responsible for any injuries, damage or losses guests may encounter during their stay
- Please check out before 10 a.m. in the morning. If you want to check out later, please call us.
- There are cameras at various places in the pension. For emergencies and / or incidents, these recordings can be used as supporting evidence shown to authorities.

#### Wifi

Wifi is free.

Network name: XXXXXXXX

Password: XXXXXXXX

#### Internet and Television

On your TV is also internet. You can look with your own Netflix account or look for example Youtube video's.

#### Airco instruction

With the mode button you set the airco to cooling (❄️).  
Please close windows before turning on the air conditioner.  
Use the + and – button to set the desired temperature.



Please do not set the temperature more than 3 degrees below the outside temperature.

If you leave the room for more than 1 hour, turn off the air conditioning.  
Do not use air conditioning as heating.

## It is prohibited to

- Any damage to pension property will be charged to your account.
- To have, use or sell any illegal substances.
- Use nitrous oxide in the pension without permission from management.
- Cause any inconvenience by playing loud music or offensive or unacceptable behavior.
- Stay with more than the permitted number of people in the room.
- Receive paid guest on the room for sexual activities.
- All rooms are non-smoking. If you smoke in the room there will be at least € 150,- fine added to your bill. If smoking in the room causes the fire department to be called, there will be at least € 275,- fee added to your bill.

## Privacy

- Pension Doklanden has the final say in any situation not mentioned in this booklet.
- We respect the Dutch privacy law.

## Contact

If you have any question or suggestion, please call on tel +31 651805088 (Ronnie Kuiper) or mail to [info@pensiondoklanden.nl](mailto:info@pensiondoklanden.nl).